

KATALPA

4, impasse du Moulet
33170 Gradignan

BORDEAUX CENTRE

50, rue de Lalande
33000 Bordeaux

Mail contact@maisondesebea.fr

Web www.maisondesebea-bordeaux.fr

HEALTH CHARTER
Post-Covid 19
Of the “MAISON DE SEBEA”
May 2020

The Covid-19 health crisis is having an impact on our behaviour and consumption patterns. We need to think more collectively and with solidarity. We must act collectively for the safety of all.

At the Maison de Sebea, we have thought about this Post-Covid 19 period and we are putting in place measures that go in the direction of protecting our staff and our customers.

We would like to present to you in this charter all of these measures.

In the heart of Bordeaux's historic district, we offer four apartments for rent, fully equipped and independent of each other, in a 19th-century building of the 19th century.

This configuration allows each of you to rent each of these places exclusively. You enter and exit as you see fit, while allowing you to respect the rules of distance and safety

SUBJECT	INSTRUCTIONS
Limiting contact points / Implementing distancing	Systematic instructions to keep 1m / 1.5m distance between individuals.
	On request guests can be greeted by staff (one person) or independently enter the apartments.
	Promote credit card payment in DS (Distance Selling). Systematically disinfect payment terminals.
	Respect for the barrier gestures of providers and customers will be essential.
Nettoyage & Désinfection	Use of virucidal and biocidal disinfectants type TP4, meeting the EN14476 standard, for systematic cleaning between each rental of: door handles, switches, any contact area...
	The sheets are collected after a latency of 3 hours. The sheets are cleaned by certified professionals. Towels are washed at 60°C (140°F) and dried at high temperatures.
	Strengthening the cleaning of common areas.
	Where possible, a 24-hour vacancy measure between two bookings will be applied.
Protective supplies	Equipment of all staff and external service providers working in the building in disinfectant gel and masks.
	Equipment for staff and service providers, in type 1 medical masks OR in general public masks (disposable or reusable in cloth) and gloves, for cleaning and welcoming customers.
	Making hydro-alcoholic gel available to customers in common areas, and encouraging them to respect the gestures barriers by display, at all points of contact of the customer journey, and especially at the entrance and exit of common areas especially.
	Providing customers with hydro-alcoholic gel in common areas, and encourage them to respect barrier gestures by posting, at all contact points on the customer journey, and especially at the entrance and exit of common areas in particular.
	Hydro-alcoholic gel customers are available in each apartments (private spaces).

CORONAVIRUS GUIDANCE

COVID-19

HOW CAN YOU PROTECT YOURSELF AND OTHERS



Regularly wash your hands with soap and water or use an alcohol-based hand sanitiser



Cough or sneeze into your elbow or a tissue



Wipe or blow your nose using a disposable, single-use tissue then put it immediately in the bin



Avoid touching your face



Maintain at least 1 metre distance between yourself and others



Greet others without shaking hands and avoid hugging and kissing



In addition to these measures, wear a mask when a 1-metre distance cannot be maintained



[GOUVERNEMENT.FR/INFO - CORONAVIRUS](https://www.gouvernement.fr/info-coronavirus)



+33 (0) 800 130000
(toll-free hotline number)